



Information about the provision of health care services in the Czech Republic for people migrating from abroad

Doctors and other medical staff are ready to provide you with high-quality health care services when needed. They will also try to facilitate communication through the help of an interpreter, if one is available. We believe that by working together we can overcome any potential difficulties and misunderstandings that may arise from differences in language or cultural customs. What is of prime importance is that we exhibit mutual trust and good will in trying to understand and accommodate one another.

From a legal standpoint, the provision of health care in the Czech Republic is governed mainly by Act No. 372/2011 S. on health care services.

- Health care services can be provided to you **only with your free and informed consent**, except in exceptional cases (see below). Thus you may refuse medical care.
- Health care services will be provided to you **in good faith in order to benefit you** and are based on scientific procedures and medical practices recognized in the Czech Republic.

During the provision of health care services, you have the right to

- respect, dignified treatment, courtesy and respect for your privacy and modesty in keeping with the nature of the health care services being provided
- information about the nature and course of treatment being provided and with the internal regulations of the inpatient medical facility
- the presence of relatives or other persons designated by the patient, in keeping with the internal regulations of the facility and as long as the presence of such persons does not disrupt the provision of health care services
- the continuous presence of a parent (or person designated as legal guardian), foster parent or custodian, if the patient is a minor or person with limited legal capacity
- knowledge of the names of medical staff and other professionals directly involved in the provision of health care services
- refusal of the presence of persons who are not directly involved in the provision of health care services
- a written report about the course of treatment and the outcome of the health care services
- the ability to receive in an inpatient health care facility clerical care and spiritual support from clergy members of churches and religious communities registered in the Czech Republic or from persons involved in religious activities, in accordance with the internal regulations of the health care facility and in a manner which does not infringe upon the rights of other patients; a visit by a clergy member can not be denied in cases of life-threatening illness or serious injury (unless determined otherwise by another legal enactment)

Without the patient's consent, only emergency care can be provided, and only in cases where the patient's medical state does not enable them to expressly give this consent (previously expressed wishes are not affected by this) or when treating serious mental disorders, if not providing treatment would in all likelihood lead to serious damage to the patient's health.

The patient can be hospitalized (admitted to a hospital) without consent if

- the patient is required to be placed in isolation, quarantine or treatment according to legislation on the protection of public health
- the patient poses an immediate and serious threat to themselves or to their surroundings and shows signs of a mental disorder or suffers from such a disorder or is under the influence of an addictive substance, in cases where the threat to the patient or their surroundings can not be averted otherwise
- the patient's medical condition requires the provision of emergency care and at the same time does not enable the patient to give consent
- the patient is a minor or has limited legal capacity and if there is suspicion of maltreatment, abuse or neglect